

# **Volunteer Role Description**

## The Talk Shop - Host

### What is involved?

This role involves helping out at The Talk Shop making this a warm, friendly place for local people to connect with each other and with Cliik and other community organisations in the area. This could include:

- being available to meet and greet people who pop in to the shop,
- making refreshments;
- providing sign-posting to other agencies, as required;
- supporting people with form-filling;
- supporting or organising simple activities for people to engage with, for example, craft activities.

## What will you get out of it?

- You will meet new people, learn new skills and enjoy sharing some of your existing skills. You will have the opportunity to make a difference in the community and to feel like you are a part of a local organisation run by local people for local people.
- When you start, you will be given training and information you need to carry out
  the role. You will have regular supervision and support. You will be able to
  demonstrate experience working with people in any future job application and
  get a reference which explains the work that you have done with Cliik at The Talk
  Shop.

## What we ask for

- Volunteers need to be welcoming to people who visit The Talk Shop and to be able to get on with people from a wide range of backgrounds. We expect all of our volunteers and staff to treat everyone in our community with respect.
- We ask for a regular commitment of at least one weekly slot, usually around 3 hours.
- Because the role involves meeting people in the community, some of whom may be children, young people and vulnerable adults, building relationships with them, and holding responsibility for sometimes being alone in The Talk Shop, we will need to follow safer recruitment procedures.

### Interested?

 If you want to find out more have a chat with Arnet or Helen at The Talk Shop or get in touch via email, <a href="mailto:connect@cliik.community">connect@cliik.community</a>, or visit our website,
 <a href="mailto:www.cliik.community/get-involved">www.cliik.community/get-involved</a>